



# **National Finance Center Customer Notification**

**Date of Notification: July 7, 2010**

**Subject: Reservist Differential Issue in SPPS-Web Updated Status**

**Database/Customer(s) Affected: All Customers**

## **Dear Customer:**

As stated in the Customer Notifications dated June 3, 2010 and June 18, 2010, an issue was experienced in SPPS Web when processing Reservist Differential Payments which included interest.

NFC has identified the problem and made the necessary coding changes. The changes were migrated to production on June 28, 2010.

If you have any questions regarding this communication, please contact NFC's Payroll/Personnel Call Center at (800) 981-3026 or (504) 426-6455 (Option 3) or the NFC's EmpowHR Help Desk at (888) 367-6955 or (504) 426-1670 or via email to [empowhr@usda.gov](mailto:empowhr@usda.gov).

DRA/M3-10-023/041

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### **"Tip of the Week"**

When a Quick Service Request (QSR) is processed in SPPS Mainframe, agencies are reminded to transmit a T&A for the pay period of the QSR along with the next pay period's T&A.